

Customer ID Form

The manual customer ID form is required to be filled out in order to have water set up in your name in the City of Moose Jaw.

You must include two pieces of identification, for example, driver's license and health card.

Your signature is required on this form to confirm that you agree to follow the bylaws and regulations that come with having your name on a water account and understand that a \$45.00 application fee will be added to your first water bill. This fee is for anyone whether renter or owner who is moving into or within Moose Jaw.

If you are a renter, we require a \$250.00 renter's deposit at the time of signing up.

In addition, we also require a move-in water meter reading from the day you take possession, or as close to that date as possible. Please take a picture of the water meter and email it in with the completed form to reception@moosejaw.ca.

You can also submit the reading online to <https://moosejaw.ca/report-an-issue/>

Once your customer ID forms have been completed and returned, we will notify you of your water account number so that you can pay through your personal online banking or come into City Hall to make payment.

If you have any questions, please feel free to call 306-694-4410 or contact us at reception@moosejaw.ca

[Owner Utility Customer ID Form](#)

[Renter Utility Customer ID Form](#)

Terms & Conditions

You will be required to agree to the terms in conditions outline in each of the applicable Customer ID Forms.

All customers:

I hereby agree to comply with all Rules, Bylaws, Policies and Regulations governing all accounts for which I request service under the above name (s). I understand there will be a \$45.00 connection/application fee added to the first billing for every address for which service is requested.

Renters:

I hereby consent to the release of information to the property owner regarding the collection status of my account.

Customer ID checklist

- Customer ID form filled out and signed
 - Two pieces of government issued ID
- Water meter reading
- Deposit (renter's only)
- Emailed to reception@moosejaw.ca

NEW CONSTRUCTION – Please contact the water department at 306-694-4410

ASSUMING AN ACCOUNT – Please contact the water department at 306-694-4410



City of Moose Jaw

Utility Customer Application

Property Renter

Application Date:					
Name:					
Service Address:					
Mailing Address:					
City:		Province:		Postal Code:	
Home Phone:		Alt Phone:		Employer:	
ID Type #1:			ID#1:		
ID Type #2:			ID#2:		
Email:					

I hereby agree to comply with all Rules, Bylaws, Policies and Regulations governing all accounts for which I request service under the above name(s). I understand there will be a \$45.00 connection/application fee added to the first billing for every address for which service is requested.

I hereby consent to the release of information to the property owner regarding the collection status of my account.

Customer Signature

Witness Signature

Witness Name:

FOR OFFICE USE ONLY

Renters

Deposit Date:	dd/mm/yy	Deposit Amount:	\$250.00	Receipt #:	
CSR:		Customer ID:			