



BYLAW ENFORCEMENT

Bylaw Enforcement is the regulatory enforcement of Bylaws of the City of Moose Jaw. Enforcement is carried out by Bylaw Enforcement Officers, Moose Jaw Police Service and Moose Jaw Fire Department.

Bylaws are required to regulate activities such as traffic (Moose Jaw Police), fire (Moose Jaw Fire Department), zoning, building, business enterprise, unsightly properties, noise and health. They exist to ensure the peace, order and good government of a particular community and to promote the health, safety and welfare of its citizens.

Bylaw contraventions are generally dealt with on a complaint basis, but they are also recognized while the Bylaw Officers are investigating complaints in neighbouring areas. All citizens have a right to register a complaint if and when they feel a violation has taken place. Complaints can be registered by phone at 306-694-4443, by email at bylaw@moosejaw.ca or by visiting www.moosejaw.ca and clicking on Report an Issue on the home page.

The Bylaw Department's role is to promote, facilitate and enforce general compliance with the provisions of municipal regulatory bylaws that pertain to the safety and security of the community. To meet this mandate our Bylaw Enforcement Officers field complaints from citizens, other City Departments and outside agencies. They interpret bylaws, monitor and investigate matters, mediate, and enforce by using education, warnings, and legal formal proceedings as appropriate to each particular case. The goal of the Bylaw Department is to achieve voluntary compliance through education and information. Members of the public are provided the opportunity to correct an offence before more serious enforcement action is considered. The Bylaw Department may need to take direct action however if there is an immediate health or safety concern.

Anonymous complaints will not be investigated. All submissions received are maintained as confidential. We will not share your personal information with a neighbour or the property of concern. However, *should the matter proceed to court and if required by direction of law, the City of Moose Jaw may be required to disclose the information provided.* Due to privacy considerations, a status update of the file will not be provided to you. If you wish for follow-up to a submitted complaint, the bylaw department can be reached directly at bylaw@moosejaw.ca. Once all required information is received, including details of the violation, your full name and phone number, a Bylaw Enforcement Officer will begin an investigation into your complaint to determine if there has, or has not, been a breach of legislation, and provide action if warranted.

Often complaints are resolved amicably between neighbours. If possible, it is recommended that each resident of Moose Jaw attempt to resolve their issues before contacting the Bylaw Department for assistance. The Bylaw Department cannot respond to complaints that are considered to be a civil matter.

A person receiving a written Order has the right to appeal through City Council or the Development Appeals Board, as the case may be. If you do not appeal the Order, City crews may proceed to correct the areas of contravention and the cost of the work may be billed to you or added to your property taxes. You may also be liable to prosecution under a Bylaw.

Bylaw Enforcement Officers are available Monday through Friday 8:30 am to 5:00 pm



Traffic Bylaw

The City of Moose Jaw contracts Parking Enforcement and Enforcement of the [Traffic Bylaw](#) to the Moose Jaw Police Service. To learn more, please contact the Moose Jaw Police Service at (306) 694-7600.

Animal Control

The City of Moose Jaw contracts Animal Control and Poundkeeping Services to the Moose Jaw Humane Society (MJHS). For more information on MJHS please visit mjhs.ca or call 306-692-1517.

For Animal Protection Services call 306-382-0002 or visit animalprotectionservices.ca.

Bees in Moose Jaw

The City of Moose Jaw does not enforce bees or beekeeping. This is governed by the Provincial *Apiaries Act*. The *Apiaries Act* provides regulations regarding the collection, care and registration of bees in Saskatchewan. However, all interested beekeepers in the City must submit information outlining the name, address and contact information for the site owner, confirmation of Provincial Registration, confirmation of location of hives in relation to the property, and the number of hives located on the property.

Members of the public within the City who keep honey bees – regardless of the scale of their operation – are required to register. There is no cost to register. The registration form can be found at saskbeekeepers.com/register.

For questions about beekeeping, please contact a Provincial Specialist in Apiculture at (306) 980-6198 or (306) 953-2773.

Reporting Honeybee Swarms

According to the Regina and District Bee Club, bees will swarm when they need more space. Swarms are a natural way for bees to divide the hive. The association's primary interest is in protecting and rescuing honeybees. For honeybee swarms, please call (306) 540-3111 or report the swarm on their website.

Regina and District Bee Club

For wasps or other insect issues, please contact a pest control company.

Please call 306-694-4553 or email bylaw@moosejaw.ca for further information.